

thyssenkrupp upgrades customer experience at Aena's busiest airports in Spain

- Tourists arriving in Spain can do so easily and comfortably due to new state-of-the-art passenger boarding bridges and moving walks at the airports Palma de Mallorca, Josep Tarradellas Barcelona-El Prat and Adolfo Suárez Madrid-Barajas
- With passenger volumes rising to 58 million in the last year, Adolfo Suárez Madrid-Barajas Airport in Spain will be equipped with 42 modern passenger boarding bridges. Installations began in December 2018, just in time for the travel season.
- The contract also includes the maintenance of 122 passenger boarding bridges and refurbishment of another 10, to help ensure the best customer experience

Adolfo Suarez Madrid-Barajas Airport, Palma de Mallorca Airport and Josep Tarradellas Barcelona-El Prat Airport, are equipped with thyssenkrupp Elevator passenger boarding bridges and moving walks to ease travelers arrivals and departures to offer them the most beautiful and stress-free experiences at their destinations: The urban mobility provider has secured contracts with these three main Spanish airports for the installation and maintenance of new passenger boarding bridges (PBBs) and moving walks.

To accommodate for passenger volumes rising to 58 million in the last year, at what is the most frequented gateway to nearly all destinations in Spain as well as globally, thyssenkrupp Elevator has secured a contract with Adolfo Suárez Madrid-Barajas Airport for the installation and maintenance of 42 new passenger boarding bridges (PBBs). The project also comprises the maintenance of the 122 existing passenger bridges at the airport's terminals as well as the refurbishment of another 10 PBBs.

Providing a seamless arrivals and departures experiences does not stop in Madrid. As tourists prepare to arrive in Spain, thyssenkrupp is going to install 22 moving walks, 2 of them with lengths over 95 metres at Palma de Mallorca Airport and 34 glass PBBs at Josep Tarradellas Barcelona – El Prat adding to the 43 PBBs that were installed in 2008. Installation of the new PBBs started in June 2019.

“With summer upon us, equipping airports in Europe’s most popular travel destinations with thyssenkrupp passenger boarding bridges is an honor as well as a commitment,” said Peter Walker, CEO of thyssenkrupp Elevator. “Many airport operators use our technologies, our know-

how, and most of all with our dedicated maintenance excellence. This is especially true for prestigious and renowned airports like Adolfo Suárez Madrid-Barajas, where there's a particular need for extraordinary efficiency and reliability. That's what thyssenkrupp Elevator stands for – in Madrid as well as at any other place in the world," commented Walker.

The island of Mallorca, which is particularly popular with European tourists, recorded the highest passenger volume in the history of its airport last year: For over 29 million passengers who want to arrive and depart without agility, smooth mobility is a must.

Madrid maintenance

With its large capacities, Adolfo Suárez Madrid-Barajas belongs to the critical pillars of mobility in the Madrid metropolitan area and beyond. This raises the bar for internal mobility requirements – which aren't only true for elevators and escalators, but also for PBBs.

The new technology is maintained on-site by qualified staff, to ensure all solutions deliver a comfortable customer experience.

Opened for traffic in 1931, Adolfo Suarez Madrid-Barajas consists of four terminals (T1, T2, T3, T4) and one satellite building (T4S); these latter two have operated since 2006. Furthermore, this airport has been considered the best airport in Southern Europe, at the Skytrax World Airport Awards not only in 2017 but also in 2019.

Press images can be [downloaded from this hyperlink](#).

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About us:

thyssenkrupp Elevator

thyssenkrupp Elevator brings together the Group's global activities in passenger transportation systems. With sales of €7.6 billion in fiscal 2017/2018 and customers in 150 countries, thyssenkrupp Elevator built its position as one of the world's leading elevator companies from scratch in a mere 40 years' time applying thyssenkrupp unique engineering capabilities. With more than 50,000 highly skilled employees, the company offers smart and innovative products and services designed to meet customers' individual requirements. The portfolio includes passenger and freight elevators, escalators and moving walks, passenger boarding bridges, stair and platform lifts as well as tailored service solutions for all products. Over 1,000 locations around the world provide an extensive sales and service network to guarantee closeness to customers.

thyssenkrupp

thyssenkrupp is a technology group with traditional strengths in materials. Over 160,000 employees in 78 countries work with passion and technological know-how to develop high-quality products and intelligent industrial processes and services for sustainable progress. Their skills and commitment are the basis of our success. In fiscal year 2017/2018 thyssenkrupp generated sales of €42.7 billion.

Together with our customers we develop competitive solutions for future challenges in their respective industries. With our engineering expertise we enable our customers to gain an edge in the global market and manufacture innovative products in a cost- and resource-friendly way. Our technologies and innovations are the key to meeting diverse customer and market requirements around the world, growing on the markets of the future, and generating strong and stable earnings, cash flows and value growth.